

HOW GOOD ARE YOUR STATE'S NURSING HOMES?

A REPORT FROM THE
CENTER FOR CONSUMER HEALTH CHOICES
CONSUMERS UNION



TRUDY LIEBERMAN, DIRECTOR
CENTER FOR CONSUMER HEALTH CHOICES

SAMBHAVI CHEEMALAPATI, RESEARCH LIBRARIAN

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About Consumers Union

Consumers Union, publisher of *Consumer Reports*, is an independent, nonprofit testing and information organization serving only consumers. It is a comprehensive source for unbiased advice about products and services, personal finance, health and nutrition, and other consumer concerns. CU's ratings may not be used for commercial purposes. For more information on Consumers Union, visit www.consumerreports.org

About the Consumers Union Center for Consumer Health Choices

The Center for Consumer Health choices exists to illuminate the need for change in the health care system, to equip consumers and other stakeholders to participate in dialogue and debate concerning health policy and to enable consumer choice by providing evaluations of insurers, providers, and products to drive quality improvements in health care.

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Center for Consumer Health Choices

Consumers Union
101 Truman Avenue
Yonkers, NY 10703

E-mail: cchc@cu.consumer.org

Nursing Home Watch List: www.consumerreports.org/health

“How Good Are Your State’s Nursing Homes?” report available at:
www.consumersunion.org

HOW GOOD ARE YOUR'S STATE'S NURSING HOMES?

INTRODUCTION AND OVERVIEW

Some 1.6 million people live in the nation's 17,000 nursing homes. Most of these residents have significant limitations, both cognitive and physical. Most suffer from three or more chronic diseases. About half have survived any relatives who lived near their nursing home. Nursing home residents are extremely vulnerable and dependent on the care that their facility provides. Over the years many of the nation's nursing facilities have delivered substandard care that has jeopardized residents' health and safety. In response to historical abuses recurring in nursing facilities, Congress enacted provisions in the Omnibus Budget Reconciliation Act of 1987 (OBRA 87) intended to correct many of the problems.

OBRA 87 reformed the regulatory process by setting standards and improving both the inspection process and the enforcement system. More than 95 percent of all facilities participate in the Medicare or Medicaid programs and thus fall under the federal regulations set by the Centers for Medicare and Medicaid Services (CMS). States also play an important role in the regulation of nursing homes. States conduct inspections on behalf of CMS and propose enforcement penalties when nursing homes fail to comply with federal rules. States also have independent authority to regulate and penalize homes.

Studies have shown that reforms enacted in OBRA 87 have improved quality of care somewhat, particularly in the years immediately after the law was passed. For example, many nursing facilities no longer use physical restraints or psychotropic drugs

thus improving the quality of life for many residents. However, recent studies, Congressional audits, and hearings by the U.S. Senate Special Committee on Aging have revealed continuing serious problems. Studies have found widespread malnutrition, inadequate pain management, and failure to prevent pressure ulcers and contractures. (A contracture is a permanent tightening of muscle, tendons, ligaments, or skin that prevents normal movement of the associated body part, most commonly caused by scarring and lack of use, due to immobilization or inactivity.)

Quality of care problems continue to plague the nation's nursing homes, and some of them may be attributed to the difficulty of obtaining and retaining competent staff as well as to reimbursement from the states and federal government that facilities deem too low to provide good care. Recent studies by the General Accounting Office (GAO), the Inspector General, and many researchers also point to weak enforcement of standards as a major contributor to poor quality care. Long-term care ombudsmen, the GAO, and consumer advocates note that the problem of poor care continues. They cite the "yo-yo" pattern of compliance in which facilities correct deficiencies one year and have recurring problems the next.

In recent years, the federal government and others have suggested that a market-based approach to regulation might be best to ameliorate the quality problems found in nursing facilities. The theory is that if families knew which facilities were the worst, they would avoid them. In order to attract new residents, facilities would do try to do a better job caring for their current residents.

Consumers Union was one of the first groups to present information on nursing home performance. In 1995, Consumer Reports published ratings of nursing homes in the U.S. Those ratings were based on data generated from the annual surveys of facilities and reported in the CMS Online Survey and Certification Reports, also known as OSCAR. Consumer Reports also examined the effect of ownership on quality and found that not-for-profit facilities affiliated

with religious organizations ranked higher than those affiliated with for-profit, multi-facility organizations—in other words, nursing home chains. In 1996, The Commonwealth Fund and the Robert Wood Johnson Foundation funded Consumers Union to produce a book *The Consumer Reports Complete Guide to Health Services for Seniors*. The book, published in late 2000, introduced the Consumers Union Nursing Home Watch List. The list identified approximately 10 percent of nursing homes in each state whose inspection reports raise questions in CU's judgment about the quality of care delivered to residents. (See page 12 for a description of methodology.) A second Watch List was published on ConsumerReports.org in late 2001, and a third was published online in late 2002.

The aim of the Nursing Home Watch List is to warn consumers about nursing homes, which CU judged to put consumers at risk of receiving questionable care, and give them objective guidance for avoiding certain facilities. It is also intended to publicly name facilities deemed to have a poor pattern of performance, with the expectation that the facilities would not want to be on the list, and would strive to improve the quality of care they deliver.

With three years of information available, CU's Center for Consumer Health Choices analyzed the data to identify nursing facilities that had been on all three Watch Lists and those that represented "yo-yo" compliance; that is, they were on the first list and then again on the third. Using the nursing facilities that were on all three Watch Lists and those that were on the list for "yo-yo" compliance as a sample (a total of 368), the Center then looked at whether these homes had received any civil monetary penalty assessed by their state. Fines are only one penalty states can assess. They can also close the home to new admissions, or shut it down entirely, an action many are reluctant to take because of the disruption it causes to residents.

The Centers for Medicare and Medicaid Services (CMS) has authority to levy fines against nursing homes that receive Medicare

and/or Medicaid funds -- about 17,000 facilities around the country. Many states send their cases to CMS for additional penalties. The Center for Consumer Health Choices attempted to find out whether CMS had assessed any fines against the homes in our sample. We made a request for this information under the Freedom of Information Act (FOIA) in December 2002. To date, CMS has not provided us with any information about fines. A letter from CMS in April 2003 indicated that other pending FOIA requests took precedent.

KEY FINDINGS FROM THE NURSING HOME WATCH LIST

An analysis of our 2000-2002 Nursing Home Watch List data shows:

- **290 nursing facilities have been on all three of our watch lists.** That represents 17 percent, or nearly one-fifth, of the 1709 facilities that appear on the 2002 Watch List.
- **There appears to be a “yo-yo” pattern of compliance for many facilities that have appeared on the Watch List.** 78 facilities were on our first watch list published in 2000 in the *Consumer Reports Complete Guide to Health Services for Seniors* and on our latest one published in 2002.
- **There was an increase in the proportion of facilities that were cited for an “immediate jeopardy” deficiency; that is, a deficiency that places residents at immediate risk for being seriously harmed.** 5.6 percent of facilities were cited for an “immediate jeopardy” deficiency in 2001 compared to 6.8 percent in 2002.
- **The number of states in which 10 percent or more of facilities were cited for immediate jeopardy violations nearly doubled from 2001 to 2002.** In 2001, six states (Arkansas, Kentucky, Louisiana, New Mexico, Oregon, and Washington) had more than 10 percent of their facilities with at least one immediate jeopardy citation. In 2002, 11 states (Alabama, Arkansas, Kansas, Kentucky, Louisiana, Mississippi, New Mexico, Oregon, Tennessee, Texas, and Washington) had more than 10 percent of their facilities with at least one immediate jeopardy citation.
- **From 2001 to 2002, there was a 41 percent increase in the proportion of facilities that had more than 15 percent of their facilities receiving a citation for giving substandard care**

to residents. Seventeen states fell into this category in 2001; 24 states did in 2002. Substandard quality of care means a facility delivers care that constitutes either immediate jeopardy to a resident's health or safety, or a pattern of widespread actual harm.

The 17 states in 2001 were: Arkansas, California, Florida, Hawaii, Idaho, Indiana, Kansas, Kentucky, Maine, Michigan, Mississippi, New Hampshire, Ohio, Oregon, South Carolina, Texas, and Washington.

The 24 states in 2002 were: Alaska, Alabama, Arkansas, California, Florida, Hawaii, Idaho, Indiana, Kansas, Kentucky, Louisiana, Maine, Michigan, Mississippi, New Hampshire, New Mexico, Nevada, Ohio, Oregon, South Carolina, Tennessee, Texas, Washington, and the District of Columbia.

- **More than 50 percent of the states had more than 30 percent of their facilities cited for poor food sanitation practices.**
- **15 percent of all facilities in the Centers for Medicare and Medicaid Services database have received deficiencies in their most recent survey for delivering substandard care.**
- **Approximately 18 percent of all facilities appearing in the Centers for Medicare and Medicaid Services database have received deficiencies in their most recent survey for accident hazards.**
- **States that had the highest percentage of nursing homes appearing on all three Watch Lists were: California, Delaware, Georgia, Minnesota, Montana, Nebraska, New Mexico, Pennsylvania, Vermont, and Wyoming.**

KEY FINDINGS FROM THE STATE PENALTY SURVEY

Given that residents in some states appear to be getting poor care, we investigated whether states have the ability to sanction bad facilities, and if they do, are they using those sanctions, particularly civil monetary penalties (CMPs) or fines to encourage facilities to do a better job. We looked at which states could fine facilities and which ones could not. To obtain this data, we contacted all the states by phone and e-mail.

All states except Minnesota responded. Some states have no authority to issue their own fines, and instead rely on the Centers for Medicare and Medicaid Services to sanction bad facilities. States without this authority include: Alabama, Georgia, Mississippi, New Hampshire, New Mexico, North Carolina, North Dakota, Ohio, Utah, Virginia, and Wyoming. (Georgia can fine facilities not covered by federal regulations and neither Nebraska nor the District of Columbia had authority to levy fines during the period we studied.) For the purpose of analysis within these data constraints, we eliminated from our sample facilities in states without authority to assess fines, as well as homes in Minnesota. That left a sample of 276 facilities that were eligible to receive a fine over the entire period.

An analysis of fines levied against these facilities shows:

- **58 percent of the states that could levy fines actually assessed them against the facilities on our lists; nearly 42 percent did not.** (Hawaii and Maine had no facilities on our lists, and we don't know about Minnesota since state officials did not respond to our survey.)
- **In states with authority to levy fines, 55 percent of the homes on our lists received monetary penalties; 45 percent did not.**
- **About 2 percent of the facilities received a fine of \$100,000**

or more.

- **While some states like Wisconsin, California, and Texas assess large fines, most states do not.** In 1998, the median fine was \$4500; in 2002, it was \$2825.
- **The average fine has increased from \$8505 in 1998 to \$13,058 in 2002.**
- **29 percent of the facilities on our lists that were fined at some point between 1998 and 2002 received a fine of less than \$10,000; 52 percent were fined less than \$100,000.** The average fine per home over the five years we studied was \$12,225. The average fine per home per year was \$2445.
- **The willingness to assess fines varies by geographic region.** The Northeast region has the highest percentage of states with the ability to levy civil monetary penalties, but the states collectively used that authority to levy fines against only 33 percent of the homes on our lists, indicating that they rarely penalize questionable facilities. By contrast, the states in the West fined 82 percent of the facilities on our lists.
- **The states assessing the highest fines were California, Pennsylvania, Texas, and Wisconsin, which all levied fines totaling more than \$100,000 over the five years.**
- **Arkansas, California, Kentucky, Texas, Washington, and Wisconsin levied the largest fines per home -- at least \$11,000 -- over the five years studied.**
- **States assessing the lowest fines are: New Jersey, Nevada, and Tennessee levied the lowest fine per home--less than \$1000---over the five years.**
- **Connecticut levied the lowest fine of \$1. Olympic Health Care Center located at 333 Bidwell Street in Manchester was fined \$1 three times over the period.**

IMPLICATIONS FOR CONSUMERS AND POLICYMAKERS

- **Some nursing home administrators are doing little to correct deficiencies and problems in their facilities.**

Nearly one-fifth of the nursing facilities on our 2002 Watch List have been on all of our Watch Lists, indicating that administrators of those facilities and of those on the list for “yo-yo” compliance appear to be doing little to correct deficiencies and problems found by state inspectors working on behalf of the Centers for Medicare and Medicaid Services. As Tables 8 and 9 show, inspectors in some states appear to be finding more serious violations that potentially could harm residents. However, it is hard to say whether those inspectors have become more diligent in citing errant facilities, nursing homes in those states are delivering worse care, or both.

- **Given the widespread authority among states to fine questionable nursing facilities, many states are not using it to penalize homes with deficiencies in the care they deliver.**

This year we took the analysis a step further examining whether nursing facilities appearing on all of our lists were being fined by state regulators. We chose to look at fines since they are the sanction that causes least disruption to residents and potential residents. Almost half the states had not used this authority to sanction homes that have repeatedly appeared on our lists, and in the states that used the authority, only about half the homes had received any penalty. Furthermore, many of the penalties appear to be “slaps on the wrist.” These observations raise questions about facilities delivering questionable care receive any sanctions or are allowed by regulators to continue business as usual. Further research is needed to determine whether penalties and the size of them act as catalysts to improve quality of care nursing home residents receive.

- **States and the Federal government make it hard for consumers to learn about penalties assessed against nursing homes, thus keeping consumers in the dark about vital information they should know before placing a loved one in a facility.**

As Table 10 indicates, 24 states that have authority to issue fines do not announce them through press releases or post them on a web site. The Centers for Medicare and Medicaid Services (CMS) does not have a publicly available list of penalties assessed against nursing homes that do not meet their standards for delivering good quality care. Public information about sanctions against bad facilities apparently is available only through a Freedom of Information Act (FOIA) request. Needless to say, submitting a FOIA request is something families who may quickly need to place a loved one in a facility are not likely to do. Six months after making a Freedom of Information Act request to CMS, Consumers Union still has not obtained this information.

WHAT'S A FAMILY TO DO?

Families that have time to shop for a nursing home for a relative should first look at the Consumers Union Nursing Home Watch List, available on the Web at: www.consumerreports.org/health

If you can, avoid those facilities that have been on all three lists as well as the list for “yo-yo” compliance. In some areas, particularly rural locations, there may be few choices for families. Better facilities might be full, and the only facility accepting new admissions may be one of the homes on our lists. If you find yourself with that choice, you need to take additional steps.

- Obtain the state survey report that must be posted in every facility. Some facilities don't make the state report readily available, so you may have to be persistent in finding it. See what deficiencies the facility has been cited for. If the nursing home, for example, has failed to provide adequate hydration for residents, you will have to make sure your relative gets enough fluids to drink. If the facility has been cited because residents have bed sores, you will have to make sure precautions are taken so your relative does not develop them.
- Be extra vigilant and visit the facility often. If you have to use a nursing home where consumers are at high risk for receiving questionable care, you will have to keep close tabs on the facility to make sure your family member is well cared for.
- Get involved in the initial care planning that all facilities are required to do for each resident. Once the plan is in place, make sure that it is followed and when your relative has different needs, make sure the facility administrator knows what they are so the care plan can be appropriately modified.
- Join the family council that most facilities have established. Banding together with other families and speaking up when care is not good can bring positive changes that will improve the

quality of life your relative experiences.

WATCH LIST METHODOLOGY

The Watch List consists of at least the 10 percent of the facilities in each state with the highest overall scores. We developed the total scores by adding together the earned penalty points for each of five categories: immediate jeopardy deficiencies; substandard quality of care deficiencies; number of repeat deficiencies; total deficiencies; and receiving a deficiency for not making the state inspection survey available to the public. A facility may acquire up to 100 penalty points, although it is unlikely that any of them would acquire that many.

To determine scores for immediate jeopardy violations, we assigned points based on the date of their state surveys. A deficiency occurring on the most recent survey received four points; a deficiency on the next most recent survey received three points, and so on. After determining the deficiency points for each facility, we ranked the facilities by state. The facility with the most deficiency points received a maximum of 35 penalty points. All other facilities in the state received a proportionate number of penalty points based on the relationship between their number of deficiency points and the most deficiency points in the state. Similar methodology was used for the other categories. The maximum penalty points for substandard quality of care deficiencies was 25; for repeat deficiencies, 15; for total deficiencies, 10; and for having an unavailable survey, 15.

The 2002 Watch List was based on a facility's last four surveys dating from April 1997 through March 2002.

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Table 1: Nursing Facilities Appearing Consecutively on the 2000, 2001, and 2002 Nursing Home Watch Lists

Facility	Street	City	State
WESTSIDE HEALTH CARE CENTER	4320 JUDITH LANE	HUNTSVILLE	AL
INTEGRATED HEALTH SRVS AT BRIARCLIFF	850 NORTHWEST NINTH STREET	ALABASTER	AL
FAIRVIEW HEALTH & REHAB	1028 BESSEMER RD	BIRMINGHAM	AL
SEA BREEZE HEALTH CARE CENTER	550 CONGRESS STREET	MOBILE	AL
SHERWOOD NURSING & REHAB	245 INDIAN BAY DRIVE	SHERWOOD	AR
SOUTHWEST HOMES INC	2821 W DIXON RD	LITTLE ROCK	AR
DESERT COVE NURSING CENTER	1750 W FRYE RD	CHANDLER	AZ
HEARTHSTONE OF MESA	215 SOUTH POWER RD	MESA	AZ
LAS FUENTES CARE CENTER	1045 SCOTT DR	PRESCOTT	AZ
SUNBRIDGE CARE CENTER PLEASANT HILL	550 PATTERSON BLVD	PLEASANT HILL	CA
VALLEY MANOR REHABILITATION CENTER	3806 CLAYTON RD	CONCORD	CA
SUNBRIDGE SEAVIEW CARE CENTER	6400 PURDUE DR	EUREKA	CA
SPRINGS ROAD LIVING CENTER	1527 SPRINGS RD	VALLEJO	CA
PARKMONT REHABILITATION & NSG CARE CTR	2400 PARKSIDE DR	FREMONT	CA
SHIELDS/RICHMOND NURSING CENTER	1919 CUTTING BLVD	RICHMOND	CA
MARLINDA CONVALESCENT HOSPITAL	830 PRATT AVE	SAINT HELENA	CA
POINT LOMA CONV HOSP	3202 DUKE ST	SAN DIEGO	CA
KNOTT AVENUE CARE CENTER	9021 KNOTT AVE	BUENA PARK	CA
COMMUNITY CONV HOSPITAL OF GLENDORA	638 E COLORADO AVENUE	GLENDORA	CA
EDEN WEST REHAB HOSP	1805 WEST ST	HAYWARD	CA
WILLOW TREE NURSING CENTER	2124 57TH AVE	OAKLAND	CA
SUNBRIDGE CARE CENTER FOR FREMONT	2500 COUNTRY DR	FREMONT	CA
CANOGA CARE CENTER	22029 SATICOY ST	CANOGA PARK	CA
TORREY PINES CONVALESCENT HOSPITAL	2552 TORREY PINES ROAD	LA JOLLA	CA
EVERGREEN HEALTH AND REHAB CTR OF SD	3520 4TH AVE	SAN DIEGO	CA
WESTSIDE CARE CENTER	300 DOUGLAS ST	PETALUMA	CA
PLEASANT CARE CONVALESCENT OF UKIAH	131 WHITMORE LN	UKIAH	CA
SUNBRIDGE GRANADA CARE & REHAB CENTER	2885 HARRIS ST	EUREKA	CA
HAYWARD HILLS HEALTHCARE CTR	1768 B STREET	HAYWARD	CA
FOUNTAIN GARDENS CONVALESCENT HOSPITAL	2222 SANTA ANA BOULEVARD	LOS ANGELES	CA
SUNNYSIDE REHAB & NSG CTR	22617 SO. VERMONT AVE	TORRANCE	CA
LAGUNA HONDA HOSP DP SNF	375 LAGUNA HONDA BLVD	SAN FRANCISCO	CA
SILICON VALLEY CARE CENTER	1990 FRUITDALE AVE	SAN JOSE	CA
ST ERNE HEALTHCARE CENTER	527 WEST REGENT STREET	INGLEWOOD	CA
NAPA NURSING CENTER	3275 VILLA LN	NAPA	CA

Table 1: Nursing Facilities Appearing Consecutively on the 2000, 2001, and 2002 Nursing Home Watch Lists (continued)

Facility	Street	City	State
SHARP CHULA VISTA MEDICAL CTR D/P SNF	751 MEDICAL CENTER CT	CHULA VISTA	CA
LIFE CARE CENTER OF VISTA	304 N MELROSE DR	VISTA	CA
PALOMAR CONTINUING CARE CENTER	1817 AVENIDA DEL DIABLO	ESCONDIDO	CA
LAKE FOREST NURSING CENTER	25652 OLD TRABUCO ROAD	LAKE FOREST	CA
BAYSIDE CARE CENTER	1405 TERESA DR	MORRO BAY	CA
COUNTRY HILLS HEALTH CARE	1580 BROADWAY	EL CAJON	CA
VICTORIA CARE CENTER	5445 EVERGLADES STREET	VENTURA	CA
MISSION DE LA CASA	2501 ALVIN AVE	SAN JOSE	CA
WHISPERING HOPE CARE CENTER	5320 CARRINGTON CIRCLE	STOCKTON	CA
KERN VALLEY HOSPITAL DP SNF	6412 LAUREL AVE	LAKE ISABELLA	CA
PLEASANT CARE NURSING SD	2828 MEADOWLARK DR.	SAN DIEGO	CA
ROBERTS NURSING HOME	415 BROWNS VALLEY ROAD	NAPA	CA
CAMELLIA CARE CENTER	500 GENEVA STREET	AURORA	CO
ARKANSAS VALLEY REG MED CTR NH	514 W 10 TH ST	LA JUNTA	CO
PARK FOREST CARE CENTER	7045 STUART STREET	WESTMINSTER	CO
SMITH HOUSE SNF	88 ROCKRIMMON RD	STAMFORD	CT
WHITNEY MANOR CONV CTR	2798 WHITNEY AVE	HAMDEN	CT
HAVEN HEALTH CTR OF W HARTFORD	3432 ALBANY AVE	WEST HARTFORD	CT
OLYMPUS HC CTR-MANCHESTER BIDW	333 BIDWELL ST BOX 1296	MANCHESTER	CT
HARBORSIDE HEALTHCARE-GOVERNOR	36 FIRETOWN RD	SIMSBURY	CT
GREEN VALLEY TERRACE LLC	231 SOUTH WASHINGTON STREET	MILLSBORO	DE
TERRACES OF LAKE WORTH	1711 6 TH AVENUE SOUTH	LAKE WORTH	FL
WALDEMERE PLACE	2071 WALDEMERE STREET	SARASOTA	FL
LAKESIDE HEALTH CTR	2501 N AUSTRALIAN AVE	WEST PALM BEACH	FL
DESOTO HEALTH & REHAB	1002 NORTH BREVARD AVE	ARCADIA	FL
CALUSA HARBOUR	2525 EAST FIRST STREET	F M	FL
SPRINGWOOD REHAB & NURSING CNT	4602 NORTHGATE COURT	SARASOTA	FL
TREASURE ISLE CARE CENTER	1735 N TREASURE DRIVE	NORTH BAY VILLAGE	FL
HILLCREST NRSG & REHAB CENTER	4200 WASHINGTON ST	HOLLYWOOD	FL
DARCY HALL OF LIFE CARE	2170 PALM BEACH LAKES BLVD	WEST PALM BEACH	FL
WEST PALM BEACH HEALTH CARE	5065 WALLIS ROAD	WEST PALM BEACH	FL
WESTMINSTER CARE OF ORLANDO	830 W 29 TH STREET	ORLANDO	FL
MARINER HEALTH AT CONWAY LAKES	5201 CURRY FORD ROAD	ORLANDO	FL
WINKLER COURT	3250 WINKLER AVENUE EXTENSION	FORT MYERS	FL
SUNBRIDGE CARE & REHAB FOR RIV	315 UPPER RIVERDALE ROAD	RIVERDALE	GA
SALEM NSG & REHAB CTR OF AUGUS	2021 SCOTT ROAD	AUGUSTA	GA
HERITAGE PARK OF SAVANNAH	12825 WHITE BLUFF ROAD	SAVANNAH	GA
RIVERSIDE HEALTH CARE CENTER	5100 WEST STREET	COVINGTON	GA

Table 1: Nursing Facilities Appearing Consecutively on the 2000, 2001, and 2002 Nursing Home Watch Lists (continued)

Facility	Street	City	State
HERITAGE OF OLD CAPITOL, THE	P O BOX 32 HIGHWAY 1	LOUISVILLE	GA
DECATUR HEALTH CARE CTR, INC	304 FIFTH AVENUE	DECATUR	GA
ATHENA REHAB OF CLAYTON	2055 REX ROAD	LAKE CITY	GA
CLC JONESBORO	239 ARROWHEAD BOULEVARD	JONESBORO	GA
FOUNTAIN CITY CARE & REHAB	5131 WARM SPRINGS RD	COLUMBUS	GA
AUTUMN BREEZE HEALTH CARE CENTER	1480 SANDTOWN ROAD	MARIETTA	GA
CLINCH HEALTHCARE CENTER	410 SWEAT STREET	HOMERVILLE	GA
USA HEALTHCARE CENTER-URBANDALE	4614 NW 84 TH STREET	URBANDALE	IA
GENESIS SENIOR LIVING CENTER	5608 SW NINTH STREET	DES MOINES	IA
WEST BRIDGE CARE & REHABILITAT	1015 WEST SUMMIT	WINTERSET	IA
PARK VIEW CARE CENTER OF BURLINGTON	715 SHOQUOQUON DRIVE	BURLINGTON	IA
GRIFFIN NURSING CENTER	606 NORTH SEVENTH STREET	KNOXVILLE	IA
MANNING REGIONAL HEALTHCARE CE	410 MAIN STREET	MANNING	IA
PERRY LUTHERAN HOME	2323 WILLIS AVENUE	PERRY	IA
LAKESIDE LUTHERAN HOME	301 NORTH LAWLER STREET	EMMETSBURG	IA
RISEN SON CHRISTIAN VILLAGE	3000 RISEN SON BOULEVARD	COUNCIL BLUFFS	IA
AKRON CITY CONVALESCENT CENTER	276 SOUTH STREET	AKRON	IA
CAPITOL CARE CENTER	8211 USTICK RD	BOISE	ID
O'FALLON HEALTH CARE	700 WEBER DRIVE	O FALLON	IL
MERCY HEALTH CARE REHAB CENTER	19000 S HALSTED ST	HOMEWOOD	IL
PEBBLEBROOK NURSING & REHAB	700 JENKISSON AVE	LAKE BLUFF	IL
LYNNCREST MANOR OF PARIS	310 EADS AVENUE	PARIS	IL
DANVILLE CARE CENTER	1701 N BOWMAN	DANVILLE	IL
DANVILLE NURSING & REHAB RESIDENCE	207 S BUCHANAN	DANVILLE	IL
LAKE COOK TERRACE NURSING CTR	263 SKOKIE BOULEVARD	NORTHBROOK	IL
COLONIAL CARE CENTER	3900 STEARNS AVE	GRANITE CITY	IL
LIVINGSTON MANOR	14335 U S HIGHWAY 66	PONTIAC	IL
REGAL HEALTH AND REHAB CENTER	9525 SOUTH MAYFIELD	OAK LAWN	IL
CREAL SPRINGS NURSING HOME	SOUTH LINE ST	CREAL SPRINGS	IL
VILLAS OF SHANNON	418 S RIDGE ST	SHANNON	IL
EVENGLOW LODGE	215 EAST WASHINGTON	PONTIAC	IL
RIVERVIEW VILLAGE	586 EASTERN BOULEVARD	CLARKSVILLE	IN
MANORCARE HEALTH SERVICES	8350 NAAB ROAD	INDIANAPOLIS	IN
NORTH CAPITOL NURSING & REHABI	2010 N CAPITOL AVE	INDIANAPOLIS	IN
WALNUT CREEK AT HAMMOND	1402 E 173 RD ST	HAMMOND	IN
PINE LAKE MANOR	6324 GARDNER ROAD	CHANDLER	IN
WINDSOR MANOR HEALTHCARE CENTE	7465 MADISON AVE	INDIANAPOLIS	IN
WILLOW CROSSING HEALTH AND REH	3550 CENTRAL AVE	COLUMBUS	IN
TIMBERVIEW HEALTH CARE CENTER	2350 TAFT STREET	GARY	IN
WITTENBERG LUTHERAN VILLAGE	1200 E LUTHER DR	CROWN POINT	IN
NORTH LAKE NURSING AND REHABIL	601 WEST 61 ST AVE	MERRILLVILLE	IN
HIS OF WICHITA	5005 E 21 ST N	WICHITA	KS

Table 1: Nursing Facilities Appearing Consecutively on the 2000, 2001, and 2002 Nursing Home Watch Lists (continued)

Facility	Street	City	State
WICHITA HEALTHCARE & REHAB	932 N TOPEKA ST	WICHITA	KS
VALLEY VIEW PROFESSIONAL CARE CENTER	1417 W ASH ST	JUNCTION CITY	KS
CENTERS FOR LTC OF SALINA	2936 GEORGIA AVE	SALINA	KS
MERIDIAN NURSING AND REHA	1555 N MERIDIAN ST	WICHITA	KS
WOODSPOINT HEALTH CARE CENTER	7300 WOODSPOINT DRIVE	FLORENCE	KY
LEXINGTON CENTRE FOR HEALTH AND REHAB	353 WALLER AV	LEXINGTON	KY
SUNBRIDGE CARE&REHAB LIMESTONE	1537 NORTH LIMESTONE STREET	LEXINGTON	KY
MOUNTAIN VIEW HEALTH CARE CENTER	HIGHWAY 197 P O BOX 650	ELKHORN CITY	KY
MAISON DE ST JAMES	2717 1 ST AVENUE	LAKE CHARLES	LA
HILLHAVEN NURSING CENTER EAST	4100 NORTH BLVD	BATON ROUGE	LA
RAYVILLE GUEST HOUSE	294 HWY 3048	RAYVILLE	LA
RESTHAVEN NURSING AND REHABILITATION C	4532 SALE LANE	LAKE CHARLES	LA
CHAPIN CENTER	200 KENDALL ST	SPRINGFIELD	MA
SUNBRIDGE CARE & REHAB FOR E LONGMEADO	135 BENTON DRIVE	EAST LONGMEADOW	MA
WOODLAWN MANOR NURS AND REHAB CENTER	289 ELM ST	EVERETT	MA
WINDSOR NURSING & RETIREMENT HOME	265 N MAIN ST	SOUTH YARMOUTH	MA
PILGRIM MANOR SKILD NURS & REH	60 STAFFORD ST	PLYMOUTH	MA
HARBORSIDE-FALMOUTH	359 JONES ROAD	FALMOUTH	MA
WACHUSETT MANOR	32 HOSPITAL HILL ROAD	GARDNER	MA
BLUEPOINT NURSING CENTER	2525 WEST BELVEDERE AVE	BALTIMORE	MD
REGENCY NURSING & REHAB CENTER	7420 MARLBORO PIKE	FORESTVILLE	MD
MILLENNIUM BEL PRE	2601 BEL PRE ROAD	SILVER SPRING	MD
MILLENNIUM HLTH/REHAB CTR FRANKLIN SQ	1217 WEST FAYETTE STREET	BALTIMORE	MD
FOREST GLEN NURSING & REHAB	2700 BARKER STREET	SILVER SPRING	MD
HEARTLAND HCC-KNOLLVIEW	1061 W HACKLEY	MUSKEGON	MI
ROSEWOOD LIVING CENTER	19100 WEST SEVEN MILE ROAD	DETROIT	MI
PEMBROOK NURSING CENTER	9146 WOODWARD AVE	DETROIT	MI
MIDDLEBELT HEALTHCARE CENTER	14900 MIDDLEBELT RD	LIVONIA	MI
CHARTER HOUSE OF FARMINGTON HILLS	21017 MIDDLEBELT RD	FARMINGTON HILLS	MI
ST JAMES NURSING CENTER	15063 GRATIOT AVE	DETROIT	MI
EVELETH HEALTH SERVICES PARK	227 MCKINLEY AVE	EVELETH	MN
BEAR CREEK CARE & REHABILITATION CNTR	501 EIGHTH AVE SE	ROCHESTER	MN
FRANCISCAN HEALTH CENTER	3910 MINNESOTA AVE	DULUTH	MN
NILE HEALTHCARE CENTER	3720 23 RD AVENUE SOUTH	MINNEAPOLIS	MN

Table 1: Nursing Facilities Appearing Consecutively on the 2000, 2001, and 2002 Nursing Home Watch Lists (continued)

Facility	Street	City	State
PRAIRIE VIEW HEALTHCARE CENTER	250 FIFTH STREET EAST	TRACY	MN
VIEWCREST HEALTH CENTER	3111 CHURCH ST	DULUTH	MN
DEER RIVER HEALTH CARE CENTER	1002 COMSTOCK DRIVE	DEER RIVER	MN
LEISURE HILLS CARE CENTER	2801 SOUTH HIGHWAY 169	GRAND RAPIDS	MN
SAMARITAN BETHANY HEIGHTS	1530 ELEVENTH AVE NW, PO BOX 5947	ROCHESTER	MN
SAMARITAN BETHANY HOME ON EIGHTH	24 – 8 TH STREET NORTHWEST	ROCHESTER	MN
COLONIAL PLACE	2401 CHICAGO AVENUE SOUTH	MINNEAPOLIS	MN
COLUMBIA HEALTHCARE CENTER	1801 TOWNE DRIVE	COLUMBIA	MO
WHITE OAK MANOR	724 NORTHEAST 79 TH TERRACE	KANSAS CITY	MO
BERNARD CARE CENTER	4335 WEST PINE BLVD	SAINT LOUIS	MO
WOODLANDS OF MARYLAND HEIGHTS	3201 PARKWOOD LANE	MARYLAND HEIGHTS	MO
SMITHVIEW MANOR	210 WEST 8 TH TERRACE	LAWSON	MO
PLEASANT HILLS COMMUNITY LIVING	1600 RAYMOND RD	JACKSON	MS
BEDFORD CARE CENTER OF NEWTON	1009 SOUTH MAIN STREET	NEWTON	MS
EVERGREEN POLSON HEALTH & REHAB	#9 14 TH AVE W BOX 1419	POLSON	MT
NORTHERN MONTANA CARE CENTER	24 – 13 TH ST	HAVRE	MT
EVERGREEN BOZEMAN HEALTH & REHAB CTR	321 N FIFTH AVE	BOZEMAN	MT
SPRINGWOOD CARE CTR OF FORSYTH	5755 SHATTALON DR BOX 11907	WINSTON-SALEM	NC
LUTHERAN HOME – WINSTON SALEM	5350 OLD WALKERTOWN ROAD	WINSTON-SALEM	NC
CAROLINA COMMONS HEALTHCARE & REHAB	308 WEST MEADOWVIEW ROAD	GREENSBORO	NC
LIFE CARE CENTER OF HENDERSONVILLE	400 THOMPSON STREET	HENDERSONVILLE	NC
MANORCARE HEALTH SERVICES	1315 S UNIVERSITY DR	FARGO	ND
HOMESTEAD HEALTHCARE AND REHAB	4735 SOUTH 54 TH STREET	LINCOLN	NE
HILLCREST NURSING HOME	309 WEST 7 TH STREET PO BOX 1087	MCCOOK	NE
INDIAN HILLS MANOR	1720 NORTH SPRUCE	OGALLALA	NE
BEVERLY HEALTHCARE SCOTTSBLUFF	111 WEST 36 TH STREET	SCOTTSBLUFF	NE
MAPLE CREST CARE CENTER	2824 NORTH 66 TH AVENUE	OMAHA	NE
SAUNDERS CO COMMUNITY HOSPITAL LTC	805 WEST 10 TH STREET PO BOX 185	WAHOO	NE
JEFFERSON COMMUNITY HEALTH CEN	P O BOX 277, 2200 H STREET	FAIRBURY	NE
STRATFORD MANOR CARE AND REHAB	787 NORTHFIELD AVENUE	WEST ORANGE	NJ
WHITE BIRCH NH	59 BIRCH ST	PATERSON	NJ
LUTHERAN HOME AT OCEAN VIEW	2721 ROUTE 9	OCEAN VIEW	NJ
LINCOLN SPECIALTY CARE CENTER	1640 SOUTH LINCOLN AVENUE	VINELAND	NJ
PINEBROOK CARE CTR	104 PENSION RD	ENGLISHTOWN	NJ
FREEHOLD REHAB AND NURSING CTR	3419 ROUTE 9 NORTH	FREEHOLD	NJ
THE BUCKINGHAM AT NORWOOD	100 MCCLELLAN STREET	NORWOOD	NJ

Table 1: Nursing Facilities Appearing Consecutively on the 2000, 2001, and 2002 Nursing Home Watch Lists (continued)

Facility	Street	City	State
LAS PALOMAS NURSING & REHAB CE	8100 PALOMAS AVE NE	ALBUQUERQUE	NM
LAS CRUCES NURSING CENTER	2029 SAGECREST COURT	LAS CRUCES	NM
PALOMA BLANCA HEALTH & REHABILITATION	1509 UNIVERSITY BOULEVARD NE	ALBUQUERQUE	NM
MERCY OF NORTHERN NEW YORK	218 STONE ST	WATERTOWN	NY
RECONSTRUCTION HOME INC	318 SOUTH ALBANY STREET	ITHACA	NY
LAKESIDE NURSING HOME	1229 TRUMANSBURG ROAD	ITHACA	NY
VIVIAN TEAL HOWARD RHCf	116 EAST CASTLE ST	SYRACUSE	NY
VICTORY LAKE NURSING CENTER	419 NORTH QUAKER LANE PO BOX 2008	HYDE PARK	NY
MERCY HEALTH & REHAB CTR NH CO INC	3 ST ANTHONY ST	AUBURN	NY
WAYNE HEALTH CARE	P O BOX 111 DRIVING PARK AVE	NEWARK	NY
LEWIS COUNTY RESIDENTIAL HEALT	7785 NORTH STATE STREET	LOWVILLE	NY
JENNIFER MATTHEW NRS & REHAB	1335 PORTLAND AVENUE	ROCHESTER	NY
MARCUS GARVEY MANOR NH	810 20 ST MARKS AVE	BROOKLYN	NY
GOOD SAMARITAN LUTHERAN HCC	125 ROCKEFELLER ROAD	DELMAR	NY
THROGS NECK EXTENDED CARE FACILITY	707 THROGS NECK EXPRESSWAY	BRONX	NY
LORETTO UTICA RES HCF INC	1445 KEMBLE STREET	UTICA	NY
GRACE MANOR HEALTH CARE FACILI	10 SYMPHONY CIRCLE	BUFFALO	NY
MOUNTAIN CREST NURSING & REH	2586 LAFEUILLE AVENUE	CINCINNATI	OH
GOLDEN AGE CARE CENTER INC	3635 READING ROAD	CINCINNATI	OH
GERIATRIC CENTER OF MANSFIELD	50 BLYMER AVE	MANSFIELD	OH
KENWOOD TERRACE CARE CTR, INC	8440 MONTGOMERY ROAD	CINCINNATI	OH
BLUE ASH NURSING AND REHAB CEN	4900 COOPER ROAD	CINCINNATI	OH
HEARTLAND-VICTORIAN VILLAGE	920 THURBER DRIVE WEST	COLUMBUS	OH
COMMUNITY MULTICARE CENTER	908 SYMMES ROAD	FAIRFIELD	OH
PULLEY CARE CENTER, INC	PO BOX 885 335 TOWNSHIP ROAD #1026	SOUTH POINT	OH
MOUNT WASHINGTON CARE CENTER	6900 BEECHMONT AVENUE	CINCINNATI	OH
VICTORY PARK NURSING HOME INC	1578 SHERMAN AVENUE	NORWOOD	OH
HICKORY CREEK NURSING CENTER	3421 PINNACLE ROAD	DAYTON	OH
BLANCHESTER CARE CENTER	839 EAST CHERRY STREET	BLANCHESTER	OH
WINCHESTER PLACE NURSING AND R	36 LEHMAN DR	CANAL WINCHESTER	OH
LEBANON NURSING AND REHAB	115 OREGONIA ROAD	LEBANON	OH
SANCTUARY AT WHISPERING MEADOWS	437 BLACKWOOD AVENUE	DAYTON	OH
HILLSIDE NURSING HOME	3539 EDEN AVENUE	CINCINNATI	OH
CROWN POINTE CARE CENTER	1850 CROWN PARK COURT	COLUMBUS	OH
CATALPA HEALTH AND REHABILITAT	3650 KLEPINGER ROAD	DAYTON	OH
HEARTH & CARE OF GREENFIELD	238 SOUTH WASHINGTON STREET	GREENFIELD	OH
COLUMBIA HEALTH CARE CENTER	21 W COLUMBIA AVE	CINCINNATI	OH
ZION CARE CENTER INC	3610 WASHINGTON AVENUE	CINCINNATI	OH

Table 1: Nursing Facilities Appearing Consecutively on the 2000, 2001, and 2002 Nursing Home Watch Lists (continued)

Facility	Street	City	State
CEDARS OF LEBANON	102 EAST SILVER STREET	LEBANON	OH
AMBERWOOD NURSING CENTER	5900 NORTH ROBINSON	OKLAHOMA CITY	OK
GREEN PARK NURSING & REHAB CENTER LLC	3910 PARK ROAD	TULSA	OK
WATONGA NURSING & REHAB CENTER	816 NORTH NASH BLVD	WATONGA	OK
SKIATOOK NURSING HOME	318 SOUTH CHERRY; P O BOX 218	SKIATOOK	OK
ROSEWOOD TERRACE	1200 WEST CANADIAN	VINITA	OK
EUGENE REHAB & SPECIALTY CARE	2360 CHAMBERS ST	EUGENE	OR
EASTWOOD NURSING AND REHAB CENTER	2125 FAIRVIEW AVENUE	EASTON	PA
ASHTON HALL NSG REHAB CNTR	2109 RED LION RD	PHILADELPHIA	PA
COLONIAL MANOR NURSING HOME	970 COLONIAL AVENUE	YORK	PA
SPRUCE MANOR NURSING & REHAB CTR	220 SOUTH 4TH AVE	WEST READING	PA
BEVERLY HEALTHCARE - PHOENIX	833 SOUTH MAIN STREET	PHOENIXVILLE	PA
BEVERLY HEALTHCARE - STROUD	221 EAST BROWN STREET	EAST STROUDSBURG	PA
ST LUKE'S MINERS MEMORIAL GERIATRIC CT	360 W RUDDLE ST	COALDALE	PA
DORRANCE MANOR	615 WYOMING AVE	KINGSTON	PA
MANORCARE HEALTH SERVICES HARRISBURG	800 KING RUSS ROAD	HARRISBURG	PA
CHESTNUT STREET GERIATRIC CENTER	4508-38 CHESTNUT STREET	PHILADELPHIA	PA
BROOKMONT HEALTH CARE CENTER INC	BOX 50 BROOKMONT DRIVE	EFFORT	PA
MOUNTAIN CITY NURSING AND REHAB CENTER	1000 WEST 27TH STREET	HAZLETON	PA
BEVERLY HEALTHCARE READING	21 FAIRLANE ROAD	READING	PA
SHEPHERDS CHOICE OF GETTYSBURG,THE	867 YORK ROAD	GETTYSBURG	PA
MANORCARE HEALTH SERVICES-ALLENTOWN	1265 S CEDAR CREST BLVD	ALLENTOWN	PA
MANORCARE HEALTH SERVICES-YARDLEY	1480 OXFORD VALLEY RD	YARDLEY	PA
SANATOGA CENTER	225 EVERGREEN ROAD	POTTSTOWN	PA
SOUTH KINGSTOWN NURSING & REHAB CENTER	2115 SOUTH COUNTY TRAIL	WEST KINGSTON	RI
BROOKVIEW HC CTR	510 THOMPSON ST	GAFFNEY	SC
MANORCARE HS - W COLUMBIA	2416 SUNSET BLVD	WEST COLUMBIA	SC
CHARLESTON NURSING CENTER	921 BOWMAN RD	MOUNT PLEASANT	SC
NASHVILLE METRO BORDEAUX HOSP	1414 COUNTY HOSPITAL RD	NASHVILLE	TN
HARPETH TERRACE CONV CTR	1287 WEST MAIN	FRANKLIN	TN
SYCAMORE CARE & REHABILITATION CENTER	1150 DOVECREST RD	MEMPHIS	TN
TENNESSEE VETERANS HOME	345 COMPTON RD	MURFREESBORO	TN
THE WINDSOR HOUSE	3425 KNIGHT ROAD	WHITES CREEK	TN

HMS AT JACKSON	131 CLOVERDALE STREET	JACKSON	TN
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Table 1: Nursing Facilities Appearing Consecutively on the 2000, 2001, and 2002 Nursing Home Watch Lists (continued)

Facility	Street	City	State
HENDERSONVILLE NURSING HOME	672 W MAIN ST	HENDERSONVILLE	TN
FOREST HILL NURSING CENTER	4607 CALIFORNIA PARKWAY EAST	FORT WORTH	TX
I H S OF HARLINGEN	2204 PEASE STREET	HARLINGEN	TX
MEMORIAL MEDICAL NURSING CTR	307 CYPRESS STREET	SAN ANTONIO	TX
PARIS HEALTHCARE CENTER	610 DESHONG DRIVE	PARIS	TX
PORT LAVACA NSG & REHAB CENTER	524 VILLAGE RD	PORT LAVACA	TX
HIGHLAND PINES NURSING HOME	1100 NORTH 4TH STREET	LONGVIEW	TX
ROCKPORT COASTAL CARE CTR	1004 SOUTH YOUNG	ROCKPORT	TX
CARE INN PLAINVIEW	224 SAINT LOUIS	PLAINVIEW	TX
MISSION OAKS MANOR	3030 SOUTH ROOSEVELT	SAN ANTONIO	TX
PARK HIGHLANDS NURSING CENTER	711 LUCAS STREET	ATHENS	TX
CANTERBURY VILLA OF EAGLE PASS	2550 ZACATECAS	EAGLE PASS	TX
ARLINGTON HILLS CARE CENTER LL	165 SOUTH 10TH EAST	SALT LAKE CITY	UT
BEVERLY MANOR OF PORTSMOUTH	900 LONDON BLVD	PORTSMOUTH	VA
CHIPPENHAM MANOR NURSING CENTER	7246 FOREST HILL AVENUE	RICHMOND	VA
VA BEACH HEALTHCARE AND REHAB	1801 CAMELOT DRIVE	VIRGINIA BEACH	VA
HERITAGE HALL KING GEORGE	8443 KINGS HIGHWAY PO BOX 495	KING GEORGE	VA
BROOKSIDE NURSING HOME OF BRADFORD	PO BOX 729	BRADFORD	VT
GREENWOOD PARK CARE CENTER	13333 GREENWOOD AVE N	SEATTLE	WA
PARKSIDE HEALTHCARE, LLC	1230 MONITOR, P O BOX 2986	WENATCHEE	WA
LYNNWOOD MANOR HEALTH CARE CTR	5821 188TH SOUTHWEST	LYNNWOOD	WA
SUNRISE CARE & REHAB RICHMOND BEACH	19235 15TH AVENUE NW	SEATTLE	WA
MISSION GOOD SAMARITAN	12715 EAST MISSION AVENUE	SPOKANE	WA
WATERS OF WESTMORELAND THE 3219	1810 KENSINGTON DRIVE	WAUKESHA	WI
COLONIAL MANOR 3178	1616 W BENDER ROAD	MILWAUKEE	WI
MARIAN FRANCISCAN CENTER	9632 W APPLETON AVENUE	MILWAUKEE	WI
FALL CREEK VALLEY NURSING HOME 2073	344 LINCOLN AVENUE PO BOX 398	FALL CREEK	WI
KILBOURN CARE CENTER	2125 WEST KILBOURN AVENUE	MILWAUKEE	WI
EAGLE RIVER HEALTH CARE CTR 2643	357 RIVER ST PO BOX 1149	EAGLE RIVER	WI
RIVERSIDE NRSG & REHAB CENTER	ST. ALBANS	JEFFERSON	WV
HERITAGE CENTER	101 13TH STREET	HUNTINGTON	WV
SUNBRIDGE CARE & REHAB FOR SALEM	146 WATER ST	SALEM	WV
CANYON HILLS MANOR	1210 CANYON HILLS ROAD/PO BOX 1325	THERMOPOLIS	WY

Table 2: Nursing Facilities on Both the 2000 And 2002 Nursing Home Watch Lists

Facility	Street	City	State
WESLEY REHABILITATION CARE CENTER	431 FIRST AVENUE (P O BOX 430)	SEWARD	AK
LAKEVIEW	8017 SECOND AVENUE	BIRMINGHAM	AL
SUNBRIDGE PARK VILLA CARE & REHAB	2001 N PARK AVE	TUCSON	AZ
SUNRISE CARE CENTER FOR PACIFICA	751 SAN PEDRO TERRACE ROAD	PACIFICA	CA
HOME FOR JEWISH PARENTS	4000 CAMINO TASSAHARA	DANVILLE	CA
SONOMA HEALTHCARE CENTER	1250 BROADWAY	SONOMA	CA
EL CAJON VALLEY CONV. CTR.	510 E. WASHINGTON AVENUE	EL CAJON	CA
ASHBY CARE CENTER	2270 ASHBY AVE	BERKELEY	CA
HARMONY POINTE NURSING CENTER	1655 YARROW ST	LAKESWOOD	CO
EVERGREEN TERRACE CARE CTR	1625 SIMMS ST	LAKESWOOD	CO
GREENTREE MANOR NURSING & REHAB CTR	4 GREENTREE DR	WATERFORD	CT
HEALTH CARE INSTITUTE	1380 SOUTHERN AVE SE	WASHINGTON	DC
OAKWOOD NURSING CENTER, INC.	2021 SW 1ST AVE	OCALA	FL
KINDRED REHAB & NURSING CENTER	401 EAST SAMPLE RD	POMPANO BEACH	FL
ASHTON WOODS REHAB CENTER	3535 ASHTON WOODS DRIVE NE	ATLANTA	GA
SUNBRIDGE RETIREMENT & REHAB F	809 SOUTH BROAD ST	ROME	GA
HERITAGE MANOR-CHILLICOTHE	1028 HILLCREST DRIVE	CHILLICOTHE	IL
RIVER BLUFFS REHAB OF CAHOKIA NSG	3354 JEROME LANE	CAHOKIA	IL
ANNA HENRY NURSING & REHAB CTR	637 HILLSBORO ROAD	EDWARDSVILLE	IL
GREEN VALLEY CARE CENTER	3118 GREEN VALLEY ROAD	NEW ALBANY	IN
BEVERLY REHAB & SPECIALTY CARE	2940 N CLINTON ST	FORT WAYNE	IN
WESTMINSTER HEALTH CARE CENTER	2210 GREENTREE NORTH	CLARKSVILLE	IN
ST JOHN'S REST HOME	701 7TH STREET	VICTORIA	KS
MURRAY-CALLOWAY CO HOSP WEST VIEW NH	803 POPLAR ST	MURRAY	KY
CROWLEY GUEST HOUSE	1400 EAST ELM STREET	CROWLEY	LA
COYNE HEALTHCARE CENTER	56 WEBSTER STREET	ROCKLAND	MA
LIFE CARE CENTER OF PLYMOUTH	94 OBERY STREET	PLYMOUTH	MA
ARNOLD HOME	18520 W SEVEN MILE RD	DETROIT	MI
HARBORS HEALTH FACILITY	243 WILEY ROAD, PO BOX 217	DOUGLAS	MI
ELMWOOD GERIATRIC VILLAGE	1881 E GRAND BLVD	DETROIT	MI
ELY-BLOOMENSON COMMUNITY HOSP	328 W CONAN ST	ELY	MN
WATERS OF PARK POINT, THE	1601 ST LOUIS AVE	DULUTH	MN
CHRIS JENSEN HEALTH & REHAB CT	2501 RICE LAKE RD	DULUTH	MN
MESABI HOME	501 JONES AVENUE PO BOX 703	BUHL	MN
CAPITAL HEALTHCARE CENTER	1024 ADAMS	JEFFERSON CITY	MO
HERITAGE CARE CENTER	4401 NORTH HANLEY ROAD	SAINT LOUIS	MO

Table 2: Nursing Facilities on both the 2000 and 2002 Nursing Home Watch Lists (continued)

Facility	Street	City	State
ST ELIZABETH HC AND REHAB CTR	11400 MEHL AVENUE	FLORISSANT	MO
GRENADA HEALTH & REHAB	1966 HILL DRIVE	GRENADA	MS
HOLLY SPRINGS HEALTH & REHAB C	960 SALEM AVENUE	HOLLY SPRINGS	MS
WINSTON SALEM REHAB AND HEALTHCARE CTR	1900 W 1ST ST	WINSTON-SALEM	NC
GUARDIAN CARE OF ROCKY MOUNT	160 WINSTEAD AVE	ROCKY MOUNT	NC
HUNTER WOODS NURSING AND REHAB CENTER	620 TOM HUNTER RD	CHARLOTTE	NC
SCENIC VIEW HEALTH AND REHAB C	115 WHITE ROAD	KING	NC
CARL T. CURTIS HEALTH EDUCATIO	P O BOX 250	MACY	NE
IMPERIAL MANOR NURSING HOME	PO BOX 757, 933 GRANT STREET	IMPERIAL	NE
ROOSEVELT CARE CTR MIDDLESEX CTY	ONE ROOSEVELT DRIVE	EDISON	NJ
ATLANTIS REHAB & NURSING CTR	201 FIFTH AVE	CARNEYS POINT	NJ
DESERT LANE CARE CENTER	660 DESERT LANE	LAS VEGAS	NV
PLAZA NH D/B/A ROSEWOOD HEIGHTS HC	614 S CROUSE AVE	SYRACUSE	NY
TAYLOR CARE CENTER AT WESTCHESTER	25 BRADHURST AVE	HAWTHORNE	NY
HEALTH RELATED FACILITIES	800 WEST CHESTNUT STREET	ROME	NY
HILLEBRAND NURSING & REHABILITATION CE	4320 BRIDGETOWN ROAD	CINCINNATI	OH
OAK PAVILION NURSING CENTER	510 OAK STREET	CINCINNATI	OH
CARRINGTON SOUTH HEALTH CARE C	850 EAST MIDLOTHIAN BOULEVARD	YOUNGSTOWN	OH
MANORCARE H S, NORMAN	1210 WEST ROBINSON	NORMAN	OK
SILVER CREST MANOR	300 W. WASHINGTON; PO BOX 9	ANADARKO	OK
HEARTLAND HCC AT CEDAR CREEK	600 24TH AVENUE SW	NORMAN	OK
TEXOMA MANOR	HC 71 ROUTE 1 BOX 83	KINGSTON	OK
MANORCARE HEALTH SERVICES-CAMP HILL	1700 MARKET ST	CAMP HILL	PA
SUSQUEHANNA CENTER	1909 N FRONT ST	HARRISBURG	PA
HIGHLANDS CARE CENTER	ROUTE 42 MAIN STREET	LAPORTE	PA
BEVERLY HEALTHCARE EAST MOUNTAIN	101 E MOUNTAIN BLVD	WILKES BARRE	PA
HILL VIEW MANOR - LAURENCE COUNTY HOME	2801 ELLWOOD ROAD	NEW CASTLE	PA
ROSE COTTAGE HLTH CARE CTR	151 HUNT ST	CENTRAL FALLS	RI
DAVID M DORSETT HEALTH CARE	1020 10TH STREET	SPEARFISH	SD
THE HEALTH CTR AT STANDIFER PL	2626 WALKER RD	CHATTANOOGA	TN
HOLIDAY HILLS REHAB & CARE CTR	2428 BAHAMA DRIVE	DALLAS	TX
HALLETTSVILLE REHAB & NUR CTN	HWY 90 A W	HALLETTSVILLE	TX
COUNTRY CLUB MANOR	9 MEDICAL DRIVE	AMARILLO	TX
INTEGRATED HEALTH SERV OF IOWA PARK	1109 NORTH 3RD STREET	IOWA PARK	TX

Table 2: Nursing Facilities on both the 2000 and 2002 Nursing Home Watch Lists (continued)

Facility	Street	City	State
SUNSET HAVEN NURSING CENTER	9001 NORTH LOOP	EL PASO	TX
SANDY REGIONAL HEALTH CENTER	50 E 9000 S	SANDY	UT
HARBOUR POINTE M & R CENTER	1005 HAMPTON BLVD	NORFOLK	VA
HALLMARK MANOR	32300 FIRST AVE S	FEDERAL WAY	WA
SILVER SPRING HEALTH/REHAB CTR 2842	1300 W SILVER SPRING DRIVE	MILWAUKEE	WI
FAMILY HERITAGE MEDICAL REHAB	130 STRAWBERRY LN	WISCONSIN RAPIDS	WI
MILLWAY CARE CTR 3231	8534 WEST MILL ROAD	MILWAUKEE	WI
FAIRHAVEN REST HOME, INC.	P.O. BOX 2806	HUNTINGTON	WV

Table 3: Number of Homes on Watch List Fined by States 1998-2002

State	No. Of Homes On Watch List	No. Of Homes Fined
Alaska	1	None
Arizona	4	None
Arkansas	2	2
California	43	42
Colorado	5	3
Connecticut	6	5
Delaware	1	None
Florida	15	5
Hawaii	None	N/A
Idaho	1	None
Illinois	16	8
Indiana	13	8
Iowa	10	8
Kansas	6	4
Kentucky	5	4
Louisiana	5	5
Maine	None	N/A
Maryland	5	no data1998 to 2001 - none fined in 2002
Massachusetts	9	None
Michigan	9	7
Minnesota	15	No data available
Missouri	8	None
Montana	3	None
Nebraska	9	None
Nevada	1	1
New Jersey	9	1
New York	17	7
Oklahoma	9	None
Oregon	1	1
Pennsylvania	22	11
Rhode Island	2	None
South Carolina	3	0
South Dakota	1	None
Tennessee	8	3
Texas	16	11
Vermont	1	None
Washington	6	6
West Virginia	4	None
Wisconsin	9	9

Table 4: How the Regions Compare 1998-2002

	Has State Civil & Monetary Penalties (CMPs)	Number of Homes Penalized	Total Fines
Northeast			
Connecticut	Yes	5 of 6	\$10,403
Delaware	Yes	0 of 1	\$0
District of Columbia	No	not applicable	not applicable
Maine	Yes	0 of 0	not applicable
Maryland	Yes	0 of 5	\$0
Massachusetts	Yes	0 of 9	\$0
New Hampshire	No	not applicable	not applicable
New Jersey	Yes	1 of 9	\$5,000
New York	Yes	7 of 17	\$75,000
Pennsylvania	Yes	11 of 22	\$189,050
Rhode Island	Yes	0 of 2	\$0
Vermont	Yes	0 of 1	\$0
Total	10 of 12 states	24 of 72 homes	\$279,453
Percent	83%	33%	
Average Fine Per Home Fined			\$11,644
South			
Alabama	No	not applicable	not applicable
Arkansas	Yes	2 of 2	\$35,000
Florida	Yes	5 of 15	\$76,875
Georgia	No	not applicable	not applicable
Kentucky	Yes	4 of 5	\$58,000
Louisiana	Yes	5 of 5	\$11,050
Mississippi	No	not applicable	not applicable
North Carolina	No	not applicable	not applicable
Oklahoma	Yes	0 of 9	\$0
South Carolina	Yes	0 of 3	\$0
Tennessee	Yes	3 of 8	\$4,750
Texas	Yes	11 of 15	\$575,400
Virginia	No	not applicable	not applicable
West Virginia	Yes	0 of 4	\$0
Total	9 of 14 states	30 of 67 homes	\$761,075
Percent	64%	45%	
Average Fine Per Home Fined			\$25,369

Table 4: How the Regions Compare (continued)

	Has State Civil & Monetary Penalties (CMPs)	Number of Homes Penalized	Total Fines
West			
Alaska	Yes	0 of 1	\$0
Arizona	Yes	0 of 4	\$0
California	Yes	42 of 43	\$1,110,725
Colorado	Yes	3 of 5	\$7,400
Hawaii	Yes	0 of 0	\$0
Idaho	Yes	0 of 1	\$0
Montana	Yes	0 of 3	\$0
Nevada	Yes	1 of 1	\$400
New Mexico	No	not applicable	not applicable
Oregon	Yes	1 of 1	\$5,750
Utah	No	not applicable	not applicable
Washington	Yes	6 of 6	\$82,500
Wyoming	No	not applicable	not applicable
Total	10 of 13 states	53 of 65 homes	\$1,206,775
Percent	77%	82%	
Average Fine Per Home Fined			\$22,769
Midwest			
Illinois	Yes	8 of 16	\$77,970
Indiana	Yes	8 of 13	\$76,500
Iowa	Yes	8 of 10	\$38,650
Kansas	Yes	4 of 6	\$22,000
Michigan	Yes	7 of 9	\$23,940
Minnesota	Yes	not available	not available
Missouri	Yes	0/8	\$0
Nebraska	No*	not applicable	not applicable
North Dakota	No	not applicable	not applicable
Ohio	No	not applicable	not applicable
South Dakota	Yes	0 of 1	\$0
Wisconsin	Yes	9 of 9	\$997,777
Total	9 of 12 states	44 of 72 homes	\$1,236,837
Percent	75%	61%	
Average Fine Per Home Fined			\$28,110

- Nebraska could not levy civil monetary penalties (CMPs) for the majority of the time period in question.

Table 5: Nursing Facilities That Received Fines from 1998 to 2002

Name	Street	City	State	Total Fines
SHERWOOD NURSING & REHAB	245 INDIAN BAY DRIVE	SHERWOOD	AR	\$17,500.00
SOUTHWEST HOMES INC	2821 W DIXON RD	LITTLE ROCK	AR	\$17,500.00
ASHBY CARE CENTER	2270 ASHBY AVE	BERKELEY	CA	\$33,000.00
BAYSIDE CARE CENTER	1405 TERESA DR	MORRO BAY	CA	\$20,700.00
CANOGA CARE CENTER	22029 SATICOY ST	CANOGA PARK	CA	\$9,300.00
COMMUNITY CONV HOSPITAL OF GLENDORA	638 E COLORADO AVENUE	GLENDORA	CA	\$12,500.00
COUNTRY HILLS HEALTH CARE	1580 BROADWAY	EL CAJON	CA	\$114,000.00
EDEN WEST REHAB HOSP	1805 WEST ST	HAYWARD	CA	\$10,000.00
EL CAJON VALLEY CONV. CTR.	510 E. WASHINGTON AVENUE	EL CAJON	CA	\$12,000.00
EVERGREEN HEALTH AND REHAB CTR OF SD	3520 4TH AVE	SAN DIEGO	CA	\$16,600.00
FOUNTAIN GARDENS CONVALESCENT HOSPITAL	2222 SANTA ANA BOULEVARD	LOS ANGELES	CA	\$5,500.00
HAYWARD HILLS HEALTHCARE CTR	1768 B STREET	HAYWARD	CA	\$11,700.00
HOME FOR JEWISH PARENTS	4000 CAMINO TASSAHARA	DANVILLE	CA	\$700.00
KERN VALLEY HOSPITAL DP SNF	6412 LAUREL AVE	LAKE ISABELLA	CA	\$4,000.00
KNOTT AVENUE CARE CENTER	9021 KNOTT AVE	BUENA PARK	CA	\$12,800.00
LAGUNA HONDA HOSP DP SNF	375 LAGUNA HONDA BLVD	SAN FRANCISCO	CA	\$79,900.00
LAKE FOREST NURSING CENTER	25652 OLD TRABUCO ROAD	LAKE FOREST	CA	\$15,000.00
LIFE CARE CENTER OF VISTA	304 N MELROSE DR	VISTA	CA	\$73,775.00
MARLINDA CONVALESCENT HOSPITAL	830 PRATT AVE	SAINT HELENA	CA	\$1,000.00
MISSION DE LA CASA	2501 ALVIN AVE	SAN JOSE	CA	\$70,350.00
NAPA NURSING CENTER	3275 VILLA LN	NAPA	CA	\$27,000.00
PALOMAR CONTINUING CARE CENTER	1817 AVENIDA DEL DIABLO	ESCONDIDO	CA	\$25,900.00
PARKMONT REHABILITATION & NSG CARE CTR	2400 PARKSIDE DR	FREMONT	CA	\$59,650.00
PLEASANT CARE CONVALESCENT OF UKIAH	131 WHITMORE LN	UKIAH	CA	\$4,000.00
PLEASANT CARE NURSING SD	2828 MEADOWLARK DR.	SAN DIEGO	CA	\$21,000.00
ROBERTS NURSING HOME	415 BROWNS VALLEY ROAD	NAPA	CA	\$19,500.00
SHARP CHULA VISTA MEDICAL CTR D/P SNF	751 MEDICAL CENTER CT	CHULA VISTA	CA	\$2,150.00

Table 5: Nursing Facilities That Received Fines from 1998 to 2002 (continued)

Name	Street	City	State	Total Fines
SHIELDS/RICHMOND NURSING CENTER	1919 CUTTING BLVD	RICHMOND	CA	\$66,100.00
SILICON VALLEY CARE CENTER	1990 FRUITDALE AVE	SAN JOSE	CA	\$29,400.00
SONOMA HEALTHCARE CENTER	1250 BROADWAY	SONOMA	CA	\$17,750.00
SPRINGS ROAD LIVING CENTER	1527 SPRINGS RD	VALLEJO	CA	\$50,400.00
ST ERNE HEALTHCARE CENTER	527 WEST REGENT STREET	INGLEWOOD	CA	\$52,600.00
SUNBRIDGE CARE CENTER FOR FREMONT	2500 COUNTRY DR	FREMONT	CA	\$22,900.00
SUNBRIDGE CARE CENTER PLEASANT HILL	550 PATTERSON BLVD	PLEASANT HILL	CA	\$39,000.00
SUNBRIDGE GRANADA CARE & REHAB CENTER	2885 HARRIS ST	EUREKA	CA	\$49,300.00
SUNBRIDGE SEAVIEW CARE CENTER	6400 PURDUE DR	EUREKA	CA	\$3,450.00
SUNNYSIDE REHAB & NSG CTR	22617 SO. VERMONT AVE	TORRANCE	CA	\$22,300.00
SUNRISE CARE CENTER FOR PACIFICA	751 SAN PEDRO TERRACE ROAD	PACIFICA	CA	\$20,900.00
TORREY PINES CONVALESCENT HOSPITAL	2552 TORREY PINES ROAD	LA JOLLA	CA	\$14,850.00
VALLEY MANOR REHABILITATION CENTER	3806 CLAYTON RD	CONCORD	CA	\$34,350.00
VICTORIA CARE CENTER	5445 EVERGLADES STREET	VENTURA	CA	\$6,200.00
WESTSIDE CARE CENTER	300 DOUGLAS ST	PETALUMA	CA	\$16,400.00
WHISPERING HOPE CARE CENTER	5320 CARRINGTON CIRCLE	STOCKTON	CA	\$900.00
WILLOW TREE NURSING CENTER	2124 57 TH AVE	OAKLAND	CA	\$1,900.00
ARKANSAS VALLEY REG MED CTR NH	514 W 10 TH ST	LA JUNTA	CO	\$6,000.00
HARMONY POINTE NURSING CENTER	1655 YARROW ST	LAKWOOD	CO	\$400.00
PARK FOREST CARE CENTER	7045 STUART STREET	WESTMINSTER	CO	\$1,000.00
GREENTREE MANOR NURSING & REHAB CTR	4 GREENTREE DR	WATERFORD	CT	\$1,825.00
HARBORSIDE HEALTHCARE-GOVERNOR	36 FIRETOWN RD	SIMSBURY	CT	\$1,625.00
OLYMPUS HC CTR-MANCHESTER BIDW	333 BIDWELL ST BOX 1296	MANCHESTER	CT	\$2,278.00

Table 5: Nursing Facilities That Received Fines from 1998 to 2002 (continued)

Name	Street	City	State	Total Fines
SMITH HOUSE SNF	88 ROCKRIMMON RD	STAMFORD	CT	\$2,025.00
WHITNEY MANOR CONV CTR	2798 WHITNEY AVE	HAMDEN	CT	\$2,650.00
DESOTO HEALTH & REHAB	1002 NORTH BREVARD AVE	ARCADIA	FL	\$61,000.00
OAKWOOD NURSING CENTER, INC.	2021 SW 1ST AVE	OCALA	FL	\$9,500.00
TERRACES OF LAKE WORTH	1711 6TH AVENUE SOUTH	LAKE WORTH	FL	\$750.00
WALDEMERE PLACE	2071 WALDEMERE STREET	SARASOTA	FL	\$1,875.00
WINKLER COURT	3250 WINKLER AVENUE EXTENSION	FORT MYERS	FL	\$3,750.00
GENESIS SENIOR LIVING CENTER	5608 SW NINTH STREET	DES MOINES	IA	\$4,850.00
GRIFFIN NURSING CENTER	606 NORTH SEVENTH STREET	KNOXVILLE	IA	\$650.00
LAKESIDE LUTHERAN HOME	301 NORTH LAWLER STREET	EMMETSBURG	IA	\$3,500.00
PARK VIEW CARE CENTER OF BURLINGTON	715 SHOQUOQUON DRIVE	BURLINGTON	IA	\$7,200.00
PERRY LUTHERAN HOME	2323 WILLIS AVENUE	PERRY	IA	\$2,350.00
RISEN SON CHRISTIAN VILLAGE	3000 RISEN SON BOULEVARD	COUNCIL BLUFFS	IA	\$9,400.00
USA HEALTHCARE CENTER-URBANDALE	4614 NW 84TH STREET	URBANDALE	IA	\$2,000.00
WEST BRIDGE CARE & REHABILITAT	1015 WEST SUMMIT	WINTERSET	IA	\$8,700.00
ANNA HENRY NURSING & REHAB CTR	637 HILLSBORO ROAD	EDWARDSVILLE	IL	\$5,000.00
EVENGLOW LODGE	215 EAST WASHINGTON	PONTIAC	IL	\$5,000.00
LIVINGSTON MANOR	14335 U S HIGHWAY 66	PONTIAC	IL	\$5,000.00
MERCY HEALTH CARE REHAB CENTER	19000 S HALSTED ST	HOMEWOOD	IL	\$10,000.00
PEBBLEBROOK NURSING & REHAB	700 JENKISSON AVE	LAKE BLUFF	IL	\$2,970.00
REGAL HEALTH AND REHAB CENTER	9525 SOUTH MAYFIELD	OAK LAWN	IL	\$10,000.00
RIVER BLUFFS REHAB OF CAHOKIA NSG	3354 JEROME LANE	CAHOKIA	IL	\$10,000.00
VILLAS OF SHANNON	418 S RIDGE ST	SHANNON	IL	\$30,000.00
BEVERLY REHAB & SPECIALTY CARE	2940 N CLINTON ST	FORT WAYNE	IN	\$10,000.00
GREEN VALLEY CARE CENTER	3118 GREEN VALLEY ROAD	NEW ALBANY	IN	\$10,000.00

Table 5: Nursing Facilities That Received Fines from 1998 to 2002 (continued)

Name	Street	City	State	Total Fines
MANORCARE HEALTH SERVICES	8350 NAAB ROAD	INDIANAPOLIS	IN	\$24,750.00
NORTH CAPITOL NURSING & REHABI	2010 N CAPITOL AVE	INDIANAPOLIS	IN	\$3,000.00
NORTH LAKE NURSING AND REHABIL	601 WEST 61ST AVE	MERRILLVILLE	IN	\$5,000.00
PINE LAKE MANOR	6324 GARDNER ROAD	CHANDLER	IN	\$11,750.00
WESTMINSTER HEALTH CARE CENTER	2210 GREENTREE NORTH	CLARKSVILLE	IN	\$8,000.00
WITTENBERG LUTHERAN VILLAGE	1200 E LUTHER DR	CROWN POINT	IN	\$4,000.00
CENTERS FOR LTC OF SALINA	2936 GEORGIA AVE	SALINA	KS	\$3,000.00
ST JOHN'S REST HOME	701 7TH STREET	VICTORIA	KS	\$5,000.00
VALLEY VIEW PROFESSIONAL CARE CENTER	1417 W ASH ST	JUNCTION CITY	KS	\$9,000.00
WICHITA HEALTHCARE & REHAB	932 N TOPEKA ST	WICHITA	KS	\$5,000.00
LEXINGTON CENTRE FOR HEALTH AND REHAB	353 WALLER AV	LEXINGTON	KY	\$44,000.00
MOUNTAIN VIEW HEALTH CARE CENTER	HIGHWAY 197 P O BOX 650	ELKHORN CITY	KY	\$5,000.00
MURRAY-CALLOWAY CO HOSP WEST VIEW NH	803 POPLAR ST	MURRAY	KY	\$5,500.00
WOODSPOINT HEALTH CARE CENTER	7300 WOODSPOINT DRIVE	FLORENCE	KY	\$3,500.00
CROWLEY GUEST HOUSE	1400 EAST ELM STREET	CROWLEY	LA	\$2,700.00
HILLHAVEN NURSING CENTER EAST	4100 NORTH BLVD	BATON ROUGE	LA	\$1,000.00
MAISON DE ST JAMES	2717 1ST AVENUE	LAKE CHARLES	LA	\$3,250.00
RAYVILLE GUEST HOUSE	294 HWY 3048	RAYVILLE	LA	\$3,100.00
RESTHAVEN NURSING AND REHABILITATION C	4532 SALE LANE	LAKE CHARLES	LA	\$1,000.00
ARNOLD HOME	18520 W SEVEN MILE RD	DETROIT	MI	\$1,000.00
CHARTER HOUSE OF FARMINGTON HILLS	21017 MIDDLEBELT RD	FARMINGTON HILLS	MI	\$465.00
HEARTLAND HCC-KNOLLVIEW	1061 W HACKLEY	MUSKEGON	MI	\$3,490.00
MIDDLEBELT HEALTHCARE CENTER	14900 MIDDLEBELT RD	LIVONIA	MI	\$8,000.00
PEMBROOK NURSING CENTER	9146 WOODWARD AVE	DETROIT	MI	\$2,500.00
ROSEWOOD LIVING CENTER	19100 WEST SEVEN MILE ROAD	DETROIT	MI	\$4,500.00

Table 5: Nursing Facilities That Received Fines from 1998 to 2002 (continued)

Name	Street	City	State	Total Fines
ST JAMES NURSING CENTER	15063 GRATIOT AVE	DETROIT	MI	\$3,985.00
PINEBROOK CARE CTR	104 PENSION RD	ENGLISHTOWN	NJ	\$5,000.00
DESERT LANE CARE CENTER	660 DESERT LANE	LAS VEGAS	NV	\$400.00
GOOD SAMARITAN LUTHERAN HCC	125 ROCKEFELLER ROAD	DELMAR	NY	\$30,000.00
GRACE MANOR HEALTH CARE FACILI	10 SYMPHONY CIRCLE	BUFFALO	NY	\$7,000.00
HEALTH RELATED FACILITIES	800 WEST CHESTNUT STREET	ROME	NY	\$2,000.00
LEWIS COUNTY RESIDENTIAL HEALT	7785 NORTH STATE STREET	LOWVILLE	NY	\$4,000.00
LORETTO UTICA RES HCF INC	1445 KEMBLE STREET	UTICA	NY	\$20,000.00
MERCY HEALTH & REHAB CTR NH CO INC	3 ST ANTHONY ST	AUBURN	NY	\$4,000.00
VICTORY LAKE NURSING CENTER	419 NORTH QUAKER LANE PO BOX 2008	HYDE PARK	NY	\$8,000.00
EUGENE REHAB & SPECIALTY CARE	2360 CHAMBERS ST	EUGENE	OR	\$5,750.00
BEVERLY HEALTHCARE - PHOENIX	833 SOUTH MAIN STREET	PHOENIXVILLE	PA	\$25,300.00
CHESTNUT STREET GERIATRIC CENTER	4508-38 CHESTNUT STREET	PHILADELPHIA	PA	\$29,050.00
COLONIAL MANOR NURSING HOME	970 COLONIAL AVENUE	YORK	PA	\$28,400.00
EASTWOOD NURSING AND REHAB CENTER	2125 FAIRVIEW AVENUE	EASTON	PA	\$4,800.00
MANORCARE HEALTH SERVICES HARRISBURG	800 KING RUSS ROAD	HARRISBURG	PA	\$50,200.00
MANORCARE HEALTH SERVICES-ALLEN TOWN	1265 S CEDAR CREST BLVD	ALLEN TOWN	PA	\$11,150.00
MANORCARE HEALTH SERVICES-CAMP HILL	1700 MARKET ST	CAMP HILL	PA	\$4,000.00
MANORCARE HEALTH SERVICES-YARDLEY	1480 OXFORD VALLEY RD	YARDLEY	PA	\$13,650.00
MOUNTAIN CITY NURSING AND REHAB CENTER	1000 WEST 27TH STREET	HAZLETON	PA	\$12,600.00
SANATOGA CENTER	225 EVERGREEN ROAD	POTTSTOWN	PA	\$3,400.00
SUSQUEHANNA CENTER	1909 N FRONT ST	HARRISBURG	PA	\$6,500.00
HARPETH TERRACE CONV CTR	1287 WEST MAIN	FRANKLIN	TN	\$250.00
HENDERSONVILLE NURSING HOME	672 W MAIN ST	HENDERSONVILLE	TN	\$2,750.00

TENNESSEE VETERANS HOME	345 COMPTON RD	MURFREESBOR O	TN	\$1,750.00
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Table 5: Nursing Facilities That Received Fines from 1998 to 2002 (continued)

Name	Street	City	State	Total Fines
CANTERBURY VILLA OF EAGLE PASS	2550 ZACATECAS	EAGLE PASS	TX	\$7,500.00
COUNTRY CLUB MANOR	9 MEDICAL DRIVE	AMARILLO	TX	\$95,000.00
FOREST HILL NURSING CENTER	4607 CALIFORNIA PARKWAY EAST	FORT WORTH	TX	\$117,600.00
HALLETTSVILLE REHAB & NUR CTN	HWY 90 A W	HALLETTSVILLE	TX	\$1,500.00
HOLIDAY HILLS REHAB & CARE CTR	2428 BAHAMA DRIVE	DALLAS	TX	\$82,000.00
I H S OF HARLINGEN	2204 PEASE STREET	HARLINGEN	TX	\$15,300.00
MEMORIAL MEDICAL NURSING CTR	307 CYPRESS STREET	SAN ANTONIO	TX	\$2,500.00
MISSION OAKS MANOR	3030 SOUTH ROOSEVELT	SAN ANTONIO	TX	\$23,000.00
PORT LAVACA NSG & REHAB CENTER	524 VILLAGE RD	PORT LAVACA	TX	\$41,000.00
ROCKPORT COASTAL CARE CTR	1004 SOUTH YOUNG	ROCKPORT	TX	\$88,000.00
SUNSET HAVEN NURSING CENTER	9001 NORTH LOOP	EL PASO	TX	\$27,000.00
GREENWOOD PARK CARE CENTER	13333 GREENWOOD AVE N	SEATTLE	WA	\$3,000.00
HALLMARK MANOR	32300 FIRST AVE S	FEDERAL WAY	WA	\$3,000.00
LYNNWOOD MANOR HEALTH CARE CTR	5821 188TH SOUTHWEST	LYNNWOOD	WA	\$62,500.00
MISSION GOOD SAMARITAN	12715 EAST MISSION AVENUE	SPOKANE	WA	\$3,500.00
PARKSIDE HEALTHCARE, LLC	1230 MONITOR, P O BOX 2986	WENATCHEE	WA	\$6,000.00
SUNRISE CARE & REHAB RICHMOND BEACH	19235 15TH AVENUE NW	SEATTLE	WA	\$4,500.00
COLONIAL MANOR 3178	1616 W BENDER ROAD	MILWAUKEE	WI	\$126,855.00
EAGLE RIVER HEALTH CARE CTR 2643	357 RIVER ST PO BOX 1149	EAGLE RIVER	WI	\$172,614.00
FALL CREEK VALLEY NURSING HOME 2073	344 LINCOLN AVENUE PO BOX 398	FALL CREEK	WI	\$24,587.00
FAMILY HERITAGE MEDICAL REHAB	130 STRAWBERRY LN	WISCONSIN RAPIDS	WI	\$342,631.00
KILBOURN CARE CENTER	2125 WEST KILBOURN AVENUE	MILWAUKEE	WI	\$33,724.00
MARIAN FRANCISCAN CENTER	9632 W APPLETON AVENUE	MILWAUKEE	WI	\$129,846.00
MILLWAY CARE CTR 3231	8534 WEST MILL ROAD	MILWAUKEE	WI	\$44,000.00
SILVER SPRING HEALTH/REHAB CTR 2842	1300 W SILVER SPRING DRIVE	MILWAUKEE	WI	\$23,470.00
WATERS OF WESTMORELAND THE 3219	1810 KENSINGTON DRIVE	WAUKESHA	WI	\$100,050.00

Table 6: Nursing Facilities in States with No Authority to Levy Fines from 1998 to 2002

Facility	Street	City	State
INTEGRATED HEALTH SRVS AT BRIARCLIFF	850 NORTHWEST NINTH STREET	ALABASTER	AL
FAIRVIEW HEALTH & REHAB	1028 BESSEMER RD	BIRMINGHAM	AL
LAKEVIEW	8017 SECOND AVENUE	BIRMINGHAM	AL
WESTSIDE HEALTH CARE CENTER	4320 JUDITH LANE	HUNTSVILLE	AL
SEA BREEZE HEALTH CARE CENTER	550 CONGRESS STREET	MOBILE	AL
HEALTH CARE INSTITUTE	1380 SOUTHERN AVE SE	WASHINGTON	DC
ASHTON WOODS REHAB CENTER	3535 ASHTON WOODS DRIVE NE	ATLANTA	GA*
SALEM NSG & REHAB CTR OF AUGUS	2021 SCOTT ROAD	AUGUSTA	GA*
FOUNTAIN CITY CARE & REHAB	5131 WARM SPRINGS RD	COLUMBUS	GA*
RIVERSIDE HEALTH CARE CENTER	5100 WEST STREET	COVINGTON	GA*
DECATUR HEALTH CARE CTR, INC	304 FIFTH AVENUE	DECATUR	GA*
CLINCH HEALTHCARE CENTER	410 SWEAT STREET	HOMERVILLE	GA*
CLC JONESBORO	239 ARROWHEAD BOULEVARD	JONESBORO	GA*
ATHENA REHAB OF CLAYTON	2055 REX ROAD	LAKE CITY	GA*
HERITAGE OF OLD CAPITOL, THE	P O BOX 32 HIGHWAY 1	LOUISVILLE	GA*
AUTUMN BREEZE HEALTH CARE CENTER	1480 SANDTOWN ROAD	MARIETTA	GA*
SUNBRIDGE CARE & REHAB FOR RIV	315 UPPER RIVERDALE ROAD	RIVERDALE	GA*
SUNBRIDGE RETIREMENT & REHAB F	809 SOUTH BROAD ST	ROME	GA*
HERITAGE PARK OF SAVANNAH	12825 WHITE BLUFF ROAD	SAVANNAH	GA*
GRENADA HEALTH & REHAB	1966 HILL DRIVE	GRENADA	MS
HOLLY SPRINGS HEALTH & REHAB C	960 SALEM AVENUE	HOLLY SPRINGS	MS
PLEASANT HILLS COMMUNITY LIVING	1600 RAYMOND RD	JACKSON	MS
BEDFORD CARE CENTER OF NEWTON	1009 SOUTH MAIN STREET	NEWTON	MS
HUNTER WOODS NURSING AND REHAB CENTER	620 TOM HUNTER RD	CHARLOTTE	NC
CAROLINA COMMONS HEALTHCARE & REHAB	308 WEST MEADOWVIEW ROAD	GREENSBORO	NC
LIFE CARE CENTER OF HENDERSONVILLE	400 THOMPSON STREET	HENDERSONVILLE	NC
SCENIC VIEW HEALTH AND REHAB C	115 WHITE ROAD	KING	NC
GUARDIAN CARE OF ROCKY MOUNT	160 WINSTEAD AVE	ROCKY MOUNT	NC
LUTHERAN HOME - WINSTON SALEM	5350 OLD WALKERTOWN ROAD	WINSTON-SALEM	NC
SPRINGWOOD CARE CTR OF FORSYTH	5755 SHATTALON DR BOX 11907	WINSTON-SALEM	NC
WINSTON SALEM REHAB AND HEALTHCARE CTR	1900 W 1ST ST	WINSTON-SALEM	NC
MANORCARE HEALTH SERVICES	1315 S UNIVERSITY DR	FARGO	ND
JEFFERSON COMMUNITY HEALTH CEN	P O BOX 277, 2200 H STREET	FAIRBURY	NE*
IMPERIAL MANOR NURSING HOME	PO BOX 757, 933 GRANT STREET	IMPERIAL	NE*
HOMESTEAD HEALTHCARE AND REHAB	4735 SOUTH 54TH STREET	LINCOLN	NE*

Table 6: Nursing Facilities in States with No Authority to Levy Fines from 1998 to 2002 (continued)

Facility	Street	City	State
CARL T. CURTIS HEALTH EDUCATIO	P O BOX 250	MACY	NE*
HILLCREST NURSING HOME	309 WEST 7TH STREET PO BOX 1087	MCCOOK	NE*
INDIAN HILLS MANOR	1720 NORTH SPRUCE	OGALLALA	NE*
MAPLE CREST CARE CENTER	2824 NORTH 66TH AVENUE	OMAHA	NE*
BEVERLY HEALTHCARE SCOTTSBLUFF	111 WEST 36TH STREET	SCOTTSBLUFF	NE*
SAUNDERS CO COMMUNITY HOSPITAL LTC	805 WEST 10TH STREET PO BOX 185	WAHOO	NE*
LAS PALOMAS NURSING & REHAB CE	8100 PALOMAS AVE NE	ALBUQUERQUE	NM
PALOMA BLANCA HEALTH & REHABILITATION	1509 UNIVERSITY BOULEVARD NE	ALBUQUERQUE	NM
LAS CRUCES NURSING CENTER	2029 SAGECREST COURT	LAS CRUCES	NM
BLANCHESTER CARE CENTER	839 EAST CHERRY STREET	BLANCHESTER	OH
WINCHESTER PLACE NURSING AND R	36 LEHMAN DR	CANAL WINCHESTER	OH
BLUE ASH NURSING AND REHAB CEN	4900 COOPER ROAD	CINCINNATI	OH
COLUMBIA HEALTH CARE CENTER	21 W COLUMBIA AVE	CINCINNATI	OH
GOLDEN AGE CARE CENTER INC	3635 READING ROAD	CINCINNATI	OH
HILLEBRAND NURSING & REHABILITATION CE	4320 BRIDGETOWN ROAD	CINCINNATI	OH
HILLSIDE NURSING HOME	3539 EDEN AVENUE	CINCINNATI	OH
KENWOOD TERRACE CARE CTR, INC	8440 MONTGOMERY ROAD	CINCINNATI	OH
MOUNT WASHINGTON CARE CENTER	6900 BEECHMONT AVENUE	CINCINNATI	OH
MOUNTAIN CREST NURSING & REH	2586 LAFEUILLE AVENUE	CINCINNATI	OH
OAK PAVILION NURSING CENTER	510 OAK STREET	CINCINNATI	OH
ZION CARE CENTER INC	3610 WASHINGTON AVENUE	CINCINNATI	OH
CROWN POINTE CARE CENTER	1850 CROWN PARK COURT	COLUMBUS	OH
HEARTLAND-VICTORIAN VILLAGE	920 THURBER DRIVE WEST	COLUMBUS	OH
CATALPA HEALTH AND REHABILITAT	3650 KLEPINGER ROAD	DAYTON	OH
HICKORY CREEK NURSING CENTER	3421 PINNACLE ROAD	DAYTON	OH
SANCTUARY AT WHISPERING MEADOWS	437 BLACKWOOD AVENUE	DAYTON	OH
COMMUNITY MULTICARE CENTER	908 SYMMES ROAD	FAIRFIELD	OH
HEARTH & CARE OF GREENFIELD	238 SOUTH WASHINGTON STREET	GREENFIELD	OH
CEDARS OF LEBANON	102 EAST SILVER STREET	LEBANON	OH
LEBANON NURSING AND REHAB	115 OREGONIA ROAD	LEBANON	OH
GERIATRIC CENTER OF MANSFIELD	50 BLYMER AVE	MANSFIELD	OH
VICTORY PARK NURSING HOME INC	1578 SHERMAN AVENUE	NORWOOD	OH
PULLEY CARE CENTER, INC	PO BOX 885 335 TOWNSHIP ROAD #1026	SOUTH POINT	OH
CARRINGTON SOUTH HEALTH CARE C	850 EAST MIDLOTHIAN BOULEVARD	YOUNGSTOWN	OH
ARLINGTON HILLS CARE CENTER LL	165 SOUTH 10TH EAST	SALT LAKE CITY	UT
SANDY REGIONAL HEALTH CENTER	50 E 9000 S	SANDY	UT

Table 6: Nursing Facilities in States with No Authority to Levy Fines from 1998 to 2002 (continued)

Facility	Street	City	State
HERITAGE HALL KING GEORGE	8443 KINGS HIGHWAY PO BOX 495	KING GEORGE	VA
HARBOUR POINTE M & R CENTER	1005 HAMPTON BLVD	NORFOLK	VA
BEVERLY MANOR OF PORTSMOUTH	900 LONDON BLVD	PORTSMOUTH	VA
CHIPPENHAM MANOR NURSING CENTER	7246 FOREST HILL AVENUE	RICHMOND	VA
VA BEACH HEALTHCARE AND REHAB	1801 CAMELOT DRIVE	VIRGINIA BEACH	VA
CANYON HILLS MANOR	1210 CANYON HILLS ROAD/PO BOX 1325	THERMOPOLIS	WY

* Nebraska has the ability to levy civil monetary penalties (CMPs) as of February 2001. Georgia can levy CMPs, but not against the homes on the watchlist. These homes are also under federal jurisdiction, and Georgia regulation prohibits state CMPs against homes under federal jurisdiction.

Table 7: State Penalty Use (Includes Only Those States That Issued a Penalty in the Period 1998 to 2002)

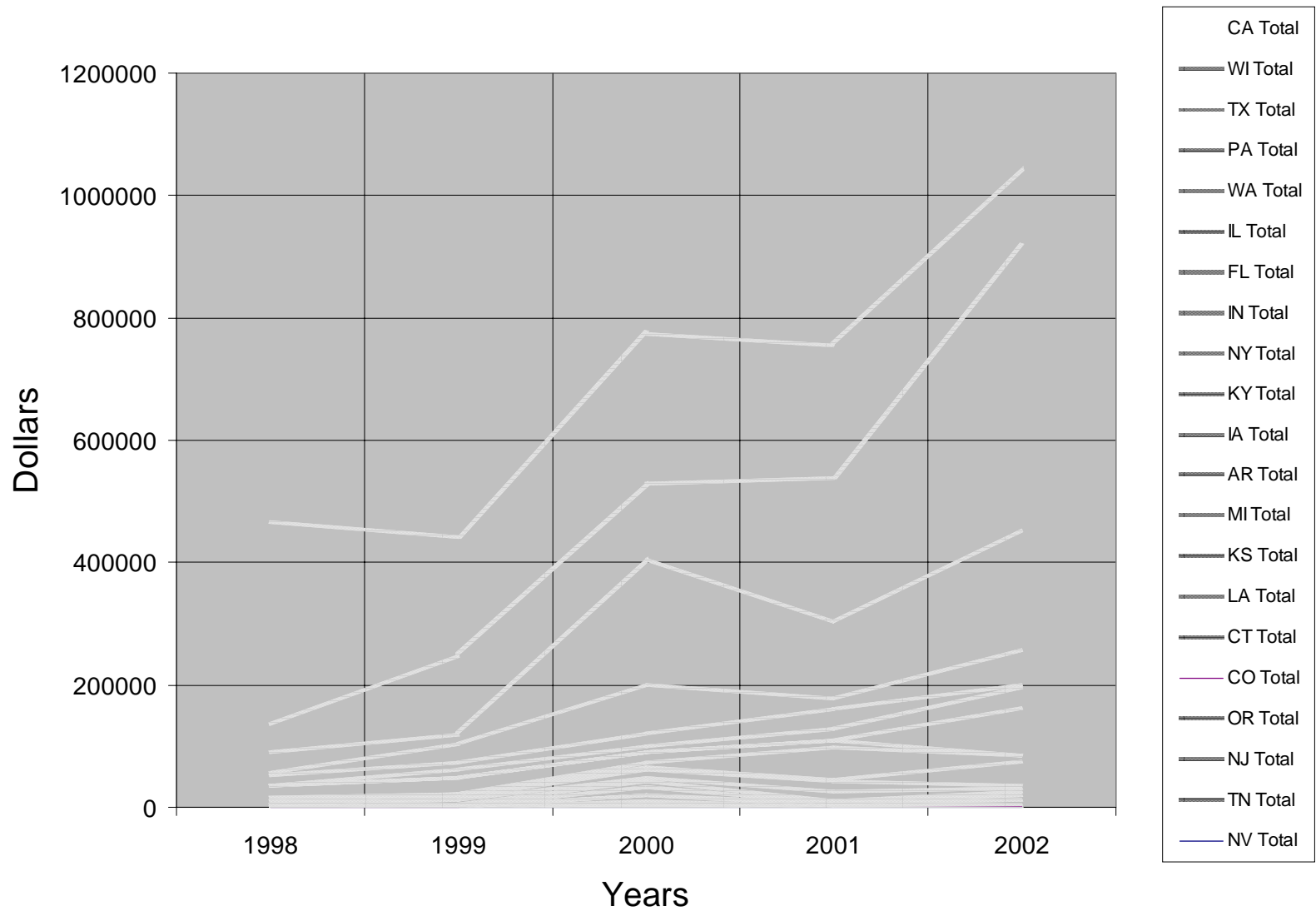


Table 8: States Ranked by Greatest Percentage of Nursing Facilities With Citations for Immediate Jeopardy

State	Facilities with at least one citation		Total Number of Facilities Evaluated
	Percent	Number	
AR	24%	60	251
OR	22%	32	145
LA	15%	47	322
KY	15%	44	302
WA	13%	35	270
AL	12%	28	226
MS	12%	25	202
NM	12%	10	81
TN	12%	42	344
TX	12%	136	1148
KS	11%	40	376
NC	8%	35	413
ME	7%	9	121
IN	7%	41	553
SC	7%	13	176
IL	7%	63	860
OH	7%	71	991
MN	7%	30	427
CA	7%	93	1343
AK	7%	1	15
OK	6%	24	373
CO	6%	13	225
MO	6%	31	549
MI	6%	24	436
WI	5%	22	408
AZ	5%	7	141
DC	5%	1	21
CT	5%	12	254
NY	4%	30	668
NJ	4%	16	362
NV	4%	2	46
UT	4%	4	92
IA	4%	18	465
ID	4%	3	83

Table 8: States Ranked by Percentage of Nursing Facilities With Citations for Immediate Jeopardy (continued)

State	Facilities with at least one citation		Total Number of Facilities Evaluated
	Percent	Number	
GA	4%	13	362
FL	3%	24	720
VA	3%	9	283
WV	3%	4	141
NH	2%	2	83
DE	2%	1	42
ND	1%	1	85
MT	1%	1	103
NE	1%	2	230
MA	1%	4	502
MD	0%	1	244
PA	0%	3	760
HI	0%	0	45
RI	0%	0	97
SD	0%	0	112
VT	0%	0	44
WY	0%	0	39
Totals:	6.80%	1,127	16,581

Note: States are shown in descending order, according to the percentage of facilities with a citation for immediate jeopardy.

**Table 9: States Ranked by Percentage Of Nursing Facilities
With Citations For Substandard Quality Of Care**

7

State	Facilities with at least one citation		Total Number of Facilities Evaluated
	Percent	Number	
AR	36%	91	251
DC	33%	7	21
KY	32%	96	302
OR	30%	44	145
AK	27%	4	15
KS	24%	91	376
TX	21%	239	1148
IN	20%	111	553
HI	20%	9	45
WA	20%	53	270
FL	19%	139	720
OH	19%	190	991
TN	19%	65	344
CA	18%	245	1343
ME	18%	22	121
MS	18%	36	202
SC	16%	29	176
LA	16%	53	322
MI	16%	70	436
NM	16%	13	81
ID	16%	13	83
NH	16%	13	83
NV	15%	7	46
AL	15%	34	226
NJ	14%	52	362
OK	14%	51	373
MN	14%	58	427
MD	13%	32	244
GA	13%	46	362
MT	13%	13	103
MO	13%	69	549
NC	12%	49	413
IA	11%	52	465

Table 9: States Ranked by Greatest Percentage Of Nursing Facilities With Citations For Substandard Quality Of Care (Continued)

State	Facilities with at least one citation		Total Number of Facilities Evaluated
	Percent	Number	
CO	11%	25	225
IL	11%	95	860
UT	11%	10	92
WY	10%	4	39
NY	10%	68	668
VA	10%	28	283
DE	10%	4	42
CT	9%	24	254
ND	9%	8	85
AZ	9%	12	141
WV	9%	12	141
NE	8%	19	230
RI	8%	8	97
MA	8%	40	502
WI	7%	28	408
PA	7%	50	760
VT	2%	1	44
SD	2%	2	112
Totals:	15%	2,534	16,581

Note: States are shown in descending order, according to the percentage of facilities with a citation for substandard quality of care.

Table 10: Letting the Public Know

State	Does state issue a press release about fines?	Are fines listed on the state website?
Alabama	No authority to fine	Not applicable
Alaska	No fines issued	Not applicable
Arizona	No	Yes -- www.hs.state.az.us
Arkansas	No	No, must make Freedom of Information Act requests
California	Fines for double AA violations	No
Colorado	No	Yes -- www.chphe.state.co.us/hf
Connecticut	No	Yes -- www.dph.state.ct.us
District of Columbia	No	Yes -- dchealth.dc.gov
Delaware	No	No
Florida	No	No, public records request
Georgia	Has authority to fine non-federally funded regulated facilities only	Not applicable
Hawaii	No	No
Idaho	No	No, must make written requests
Illinois	Yes	Yes -- www.idph.state.il.us
Indiana	Yes	No
Iowa	No	Yes – www.dia-hfd.state.ia.us/reportcards
Kansas	Yes	Yes -- www.kdhe.state.ks.us
Kentucky	No	No, requests only
Louisiana	No	No, developing Web site
Maine	Not available	Not available
Maryland	No	Yes -- www.mhcc.state.md.us
Massachusetts	Issues report cards	Yes -- www.Mass.gov/dph
Michigan	No	No
Minnesota	No	No
Mississippi	No authority to fine	Not applicable
Missouri	No	No
Montana	No	No
Nebraska	No	No, release on request
Nevada	No	No
New Hampshire	No authority to fine	Not applicable
New Jersey	No	No, state issues report

Table 10: Letting the Public Know (continued)

State	Does state issue a press release about fines?	Are fines listed on the state website?
New Mexico	No authority to fine	Not applicable
New York	No	No, release on request
North Carolina	No authority to fine	Not applicable
North Dakota	No authority to fine	Not applicable
Ohio	No authority to fine	Not applicable
Oklahoma	No	No
Oregon	No	No, request only
Pennsylvania	No	No, request only
Rhode Island	No	No
South Carolina	No	No
South Dakota	No fines issued	Not applicable
Tennessee	No	No
Texas	No	Yes -- www.dhs.state.tx.us
Utah	No authority to fine	Not applicable
Vermont	No	No
Virginia	No authority to fine	Not applicable
Washington	Yes	No
West Virginia	No	No
Wisconsin	No	No
Wyoming	No authority to fine	Not applicable



Nursing Home Watch List

www.consumerreports.org/health

**Consumers
Union**

**Center for Consumer Health Choices
Consumers Union
101 Truman Avenue
Yonkers, NY 10703
E-mail: cchc@cu.consumer.org**